

LIFE GUARDS AND OTHER SERVICES RADIO SYSTEM FAILURE PROCEDURES

Revised Sept 2019

Follow your agency's internal standard operating procedures. If your agency does not have an internal standard operating procedure, the following standard operating procedure will be used for the region:

STEP 1 – IDENTIFY THE STATUS OF YOUR RADIO

- A. **"SITE TRUNKING"**—appears in radio display.
 - Coverage limited to your cell's geographic coverage
 - Emergency buttons will work
- B. **"FAILSOFT"**—appears in radio display.
 - Radio will default to a single conventional channel
 - Coverage limited to your cells geographic coverage
 - Emergency button will not work
 - Single beep every 10 seconds
- C. **"TOTAL SYSTEM FAILURE"**
 - Display will show **"OUT OF RANGE"**
 - Radio will work in conventional mode **(8M1 Zone)**.
 - Emergency button will not work

STEP 2 – TAKE ACTION BASED ON THE STATUS OF YOUR RADIO

- A. **"SITE TRUNKING"**
 - Monitor your radio for direction from your communications center
- B. **"FAILSOFT"**
 - Monitor your radio for direction from your communications center
 - Limit radio traffic to necessary communications
- C. **"TOTAL SYSTEM FAILURE"**
 - Activate the back-up communications plan for your agency as shown in the attached tables.
 - Monitor the assigned Dispatch/Command channel for direction

STEP 3 – IF UNABLE TO CONTACT YOUR COMMUNICATIONS CENTER

FIRE/EMS/LIFEGUARDS – Utilize **"8CALL90"** (in repeat mode) to communicate with San Diego Sheriff Communications.

Sheriff's Communications can relay information to your communications center and give direction for what resources to switch to.

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OTHER SERVICES BACK-UP RADIO RESOURCE FOR TOTAL HOME TRUNKED SYSTEM FAILURE	
Talkgroups	Back-up Radio Communications Resource
City of San Diego System Failure	
Public Works and All Others	Cell phones
Life Guards	RCS COTAC4
RCS Failure	
All Others	CAR A,B,C,D and CAR5 and cell phones
Various City Life Guards on RCS	LGRN1 Conventional; Oceanside Lifeguards—CITY 4 for secondary back-up